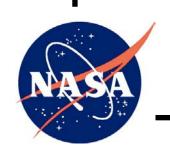
# **James Webb Space Telescope Project**

# **Data Management Procedure**

**November 15, 2002** 

**JWST GSFC CMO RELEASED 11/27/2002 (DAY)** 



National Aeronautics and Space Administration Goddard Space Flight Center Greenbelt. Maryland

## James Webb Space Telescope Project

## Data Management Procedure

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# JAMES WEBB SPACE TELESCOPE PROJECT DATA MANAGEMENT PROCEDURE

#### DOCUMENT CHANGE RECORD

Sheet: 1 of 1

	DOCUMENT CHANGE RECORD		Sheet: 1 of 1
REV LEVEL	DESCRIPTION OF CHANGE	APPROVED BY	DATE APPROVED
Basic	Release baseline version per JWST-CCR-000005R1	J. Bryson	11/27/2002
		•	

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#### **CM FOREWORD**

This document is a James Webb Space Telescope (JWST) configuration management (CM)-controlled document. Changes to this document require prior approval of the JWST Project Manager. Proposed changes shall be submitted to the JWST Configuration Management Office (CMO), along with supportive material justifying the proposed change. Changes to this document will be made by complete revision.

Questions or comments concerning this document should be addressed to:

JWST Configuration Manager JWST Configuration Management Office Mail Stop 443 Goddard Space Flight Center Greenbelt, Maryland 20771

#### 1.0 INTRODUCTION

#### 1.1 PURPOSE

This procedure defines the responsibilities and policies for the James Webb Space Telescope (JWST) Project Data Management Office (DMO) in accordance with the JWST Project Plan, JWST-PLAN-000702.

#### 1.2 SCOPE

This procedure details the mechanisms by which all documentation shall be identified, released, maintained, dispositioned, and stored in the JWST Project Library.

#### 1.3 OBJECTIVES

The basic objectives of the JWST Data Management (DM) procedure are as follows:

- Implement and maintain a DM system for managing both general and proprietary documents in electronic or hardcopy format
- Identify, collect, manage, and archive internal and external project data (baseline and non-baseline documents generated both inside and outside the JWST Project)
- Establish and maintain status records of all documentation
- Provide direct documentation support to the JWST Project

#### 1.4 PLAN MAINTENANCE

The DM procedure will be reviewed and revised as necessary to reflect changes in DM requirements.

#### 1.5 DOCUMENT ORGANIZATION

This document is organized as described below:

- Section 1. Introduction
- Section 2. Responsibilities This section provides an overview of the responsibilities handled by the DMO.
- Section 3. Contractor-Delivered Documentation Requirements This section details the method by which contract-related correspondence and contractor delivered documentation is disseminated, maintained, stored and reported.

Section 4. Library Requirements - This section describes the types of documents stored in the library, maintenance of library catalog and distribution sheets, handling of proprietary data, placing a document into the library, obtaining a document and library reports.

#### 1.6 REFERENCE DOCUMENTS

The following documents are applicable to this Procedure. In the event of a conflict between this Procedure and the referenced documents, the instruction in this Procedure apply.

JWST-PLAN-000702 JWST Project Plan
JWST-PROC-000654 JWST Project Configuration Management Procedure
JWST-RQMT-000636 JWST Data Requirements Document

### 2.0 RESPONSIBILITIES

#### 2.1 DATA MANAGEMENT OFFICE

The JWST Project DMO will accomplish data management at the Project level. The JWST Project Support Manager (PSM) oversees the DMO. The JWST DMO shall establish a relationship with DMOs from all organizations with which JWST interfaces. This will ensure that the JWST Project is apprised of any new documents or of updates to existing documents, while maintaining a process whereby the JWST Project receives updates in a timely manner. The DMO is responsible for posting new documents and updates (revisions) to existing documents to the JWST Project Management website (https://ngst1.hst.nasa.gov) which has a restricted access list.

#### 2.2 DATA MANAGEMENT

JWST data management involves, but is not limited to, the following:

- Identifying, collecting, logging, scheduling, processing, tracking, both project- and contractorprepared documents
- Acquiring and distributing documents to project personnel and other reviewers using an on-line database
- Establishing and maintaining a schedule of all contractor deliverables and tracking the status
- Apprising management of the status of active data items and schedules, and reporting any data scheduling problems
- Coordinating the delivery of contractor deliverables
- Maintaining an electronic library of contractor deliverables, presentation packages, videotapes, photographs, graphics, software, reference material, and project-related documentation
- Maintaining the on-line library database

#### 3.0 CONTRACTOR-DELIVERED DOCUMENTATION REQUIREMENTS

#### 3.1 INTRODUCTION

This section describes how contract-related and contractor-delivered data items are disseminated, maintained, stored, and reported. The delivery of contractor-required data items is monitored by the DMO to ensure compliance with the JWST Data Requirements Document (DRD) for the appropriate JWST Contract.

#### 3.2 INCOMING CONTRACTOR-REQUIRED DATA ITEMS

Contractor-required data items may be delivered to either the DMO, the Contracting Officer's Technical Representative (COTR) or the Contracting Officer (CO) depending upon established procedures and/or the type of data item being delivered (i.e., proprietary data). A transmittal letter usually accompanies contractor-required documentation. The transmittal letter states the name of the document being delivered, and may also include the number of copies being delivered, contract Data Items List and Schedule (DILS) item number, and the DRD/ document number. A copy of the transmittal letter is retained by the DMO for traceability purposes. A transmittal letter may also accompany other documents being delivered, such as technical reports (TR), etc.

#### 3.3 REVIEW OF CONTACTOR-REQUIRED DOCUMENTATION

All contractor-required documentation is assigned a civil servant 'sponsor' who ensures that the document is reviewed in a timely manner, if required. Contractor-delivered data are characterized by review type as follows:

- A = Approval Documents in this category require Government review and approval prior to final acceptance. The Government will adhere to a controlled schedule for review of the initial submittal and subsequent changes. Documents shall meet specific format requirements, as specified in the JWST Project Configuration Management Procedure (JWST-PROC-000654) and content requirements, as defined in the JWST Data Requirements Document for the appropriate JWST Contract. Deviations from the controlled schedule or format will be considered on a case-by-case basis.
- R = Review Documents in this category do not require formal Government approval. They must be received within a specified time period and are subject to evaluation. The Government reserves the time-limited right of disapproval for each submission. No prescribed format is specified although a recommended format may be found in the JWST Data Requirements Document (JWST-RQMT-000636).
- I = Information Documents in this category are informal and are for information only.

#### 3.3.1 Formal Review of "Approval" Documents

The JWST DMO will coordinate the formal review of documents that are not to be controlled by the JWST CMO (at GSFC). The JWST CMO (at GSFC) will coordinate the review process of JWST CM-controlled documents as per the JWST CM Procedure (JWST-PROC-000654).

#### 3.3.2 Informal Review of "Review" Documents

The DMO will coordinate an informal review of any documents designated for "Review" only with the document sponsor and other reviewers the sponsor may designate. This review period will be approximately two weeks from receipt of the document. The sponsor will review all comments and forward them directly to the contractor for review/acceptance.

#### 3.4 DISSEMINATION OF CONTRACTOR-REQUIRED DOCUMENTATION

The document sponsor is responsible for providing a distribution list to the DMO. This should be done prior to the document(s) being delivered to the JWST Project to ensure that the correct number of hard copies required, if applicable, is delivered. After delivery, the DMO will determine which document review category is applicable by looking up the DIL number in the DRD. Documents requiring Approval or Review are assigned dates for when the comments should be submitted to the CMO, sponsor, or DMO, as applicable; when the letter should be forwarded to Contracts; and when the letter should be received by the contractor. This information is put on a distribution sheet along with other pertinent information such as document title, document number, sponsor, and recipients/reviewers of the document. The document is then distributed and recorded in the DRD Tracking database. A copy of the document is retained in the library. A copy of the distribution sheet is retained for historical purposes. A sample distribution sheet is shown in Figure 3-1.

#### 3.5 DATA ITEM LIST AND SCHEDULE TRACKING DATABASE

The Data Item List and Schedule (DILS) tracking database is used to record the history of a contractor-required document throughout the life cycle of the contract. All documents that are listed in the DILS are found in the database

Each record may include the following:

- 1. Date the document is due (if applicable)
- 2. Date the document is received
- 3. Review Code
- 4. Civil Servant Sponsor
- 5. Event Code (this describes when the document is to be delivered: i.e., due two weeks prior to preliminary design review (PDR); monthly, due one month after consent to ship review (CSR), etc., if applicable)
- 6. Date when comments are due to the contractor (if applicable)

#### JAMES WEBB SPACE TELESCOPE DISTRIBUTION Recv'd Date: 12 February 01 Corr Date: 12 February 01 Corr No.: 447-WR-000-030 Subject: JWST WEEKLY DEVELOPMENT, TEST, AND SCHEDULE REPORT FOR FEBRUARY 5 THRU FEBRUARY 11, 2001 Originator: RAYTHEON/HITC DOCUMENT TYPE DRD\No.: Contract Deliverable: DIL No.: 011 Requires Government review and approval prior to acceptance and use. The Government will whenever possible adher Type 1 to a 30 day timeframe for review П and/or approva Approved with Comments. Does not require Glovernment approval II Changes Does\not\requ\re\Government f disapptoval thin \$5 days from receipt). Informatio dherende to ontract requirements. Type Response Comments Yes □ Reply Required? DAWN LOWE Sponsor: Comments Due to Contractor: DISTRIBUTION BEHNKE, J RAMAPRIYAN, H. BOCK, C SCHROEDER, C DM FILE SCOTT, S TOMASELLO, J GAL-EDD. J GRIFFIN, J HINES, T IV&V MOSES, J/CSC 2/1/99 PERKINS, D CHANG, E/421 TOTAL Review procedures: The Sponsor and documentation reviewers shall evaluate the document based on established criteria. The Sponsor shall forward a technical assessment to the JWST COTR. The JWST COTR shall make a recommendation to the JWST CO. The JWST CO will notify the contractor of the government's findings. Please contact Maureen Disharoon (301-286-8396) (mdisharoon@hst.nasa.gov) for changes in address, additions, or deletions.

Figure 3.1. Sample Distribution Sheet

- 7. Date document is approved (if applicable)
- 8. Date document is disapproved (if applicable)
- 9. Date document is to be resubmitted, if disapproved (if applicable)
- 10. Document Date
- 11. Document Number
- 12. Library Number
- 13. Status (i.e., in review, approved with comments, disapproved)
- 14. Sub-element (This is a unique number which aids in identifying multiple deliveries of a DRD. For example, in the document number, 305-CD-078-001, **078** would be the sub-element and this is the 78th volume in this series.) (if applicable)
- 15. Actual Document Title
- 16. DRD and DILS numbers
- 17. Total Review Time (if applicable) tells how many days it took to approve/disapprove the document from date of receipt
- 18. Remarks/Notes provides additional information about a document not covered above such as requests from the contractor to delay delivery of a DRD, deletion of the DRD by document change notice (DCN); or changes in the delivery dates either by DCN or by a letter from Contracts.

#### 3.6 REPORTS AND STATUSING

Several reports and statusing options are available from the DILS Tracking database and are described below:

- <u>Detail Report</u> This report gives the entire history of a contractual required document. All the information that has been recorded for a document will appear on the report.
- <u>Summary Report</u> This report provides only the DRD number, DIL number, sub-element, review code, sponsor, and document title for whatever was specified in the search criteria.
- Contractor Delinquent This report will show which contractual required documents were delivered beyond the specified due date or have not been delivered and are past the due date. The DMO has the option to select which documents will be listed on the report.
- <u>Contractor Deliverable</u> This report will show which documents are due in a specific time frame. For example, if any documents are due during the period January 1, 2001 through January 30, 2001, they will show up on this list, provided the DMO knows this information and it has been entered into the database.
- Sponsor Search When selecting a name from the database pick list, this report will find all the contractor delivered documents a particular sponsor is responsible for.

The following reports deal with the status of a document.

- Approved When given a specific time period, this report will list the contractor-required documents that have been approved. This can only be done as long as the status of the document is approved, approved with comments, or approval pending. Documents with the status of "approval pending" are generally interface documents that have been approved by the Interface Control Working Group (ICWG) and are awaiting a formal approval letter from Contracts. Documents with the status of "approved with comments" are approved documents but need to have changes made prior to publishing a new version. Documents with the status of "approved by default" are categorized as "Review" documents, which the contractor may consider approved after 45 days following delivery to the government.
- Disapproved When given a specific time period, this report will list the contractor-required documents that have been disapproved. This can only be done as long as the status of the document is disapproved.
- In Review When given a specific time period, this report will list the contractor-required documents that are currently under review. This report is prepared monthly and reviewed by the COTR and Sponsor. This report is placed on the JWST Project Management website (https://ngst1.hst.nasa.gov).

A document may also be classified as:

<u>Acceptable</u> – indicates the government has completed its review of the document and has found it to be in order

<u>Configuration Control Board (CCB)</u> – indicates the document is being reviewed by the JWST Project Configuration Control Board

<u>Class II Change</u> – indicates that the document has been revised, but the changes made contain no changes to schedule or cost and have been approved by the contractor CCB

<u>Closed</u> – applies to 'Information only' documents that do not need to be reviewed

<u>Closure Pending</u> – applies to those documents for which the approval/disapproval letter has been forwarded to the COTR for concurrence and is awaiting a formal letter from Contracts

Errata – is used for replacement pages to a previously submitted document

Incorporates Comments - indicates the document had been approved with comments and this version incorporates those comments

<u>Matrix</u> – Documents that have been disapproved and resubmitted may be accompanied by a change matrix which explains which areas of the document were changed and how the comments were resolved. This change matrix is statused as a matrix and may have its own document number for tracking purposes.

<u>Reply</u> – applies to contractual correspondence pertaining to a contractor deliverable document

<u>Review Not Completed</u> – applies when unforeseen circumstances (such as changes in contractual requirements) prevent the review of the document

<u>Superseded</u> – indicates the document never completed the review process and was replaced by a more current version.

#### 3.7 CORRESPONDENCE

Correspondence will be traced in the JWST library database.

#### 4.0 <u>LIBRARY REQUIREMENTS</u>

#### 4.1 JWST DOCUMENT LIBRARY

The DMO will maintain current versions of all project baseline and non-baseline documents, reference documents, updates, contractor deliverables, management data, and technical data in the JWST electronic library. The CMO will deliver baseline documents and associated updates. The originator shall identify reference and deliverable documents and updates to these documents.

The DMO will receive original versions and updates of all documents and integrate the updates into the on-line version. The DMO will maintain reproducible copies where appropriate.

#### 4.2 OBTAINING A DATA ITEM

Whenever possible, personnel requiring a document or other data item will be directed to the JWST online electronic library. By entering a document number, date, or keyword, personnel should be able to easily retrieve and print the desired data item to their office printer. Where on-line access is unavailable, or in cases where the team member is unable to find the item, requests for data items may be made by telephone, fax, in person, electronic mail, or via the on-line document request form. All requests should contain the following information: requester's name, organization, phone number, email address, and a description of the data item being searched for. The librarian will make every effort to obtain the document or other data item from other National Aeronautics and Space Administration (NASA) centers or sources if the requested document is not in the JWST library.

#### 4.3 LIBRARY DATABASE

The library database is a means of controlling documentation residing in the library. The JWST DMO will maintain the on-line library database. Baseline, non-baseline, reference, deliverable documents, and all updates are maintained in this database. The database will encompass all documents acquired by the library.

Project personnel and support contractors have access to the library database through the JWST Project Management website: https://ngst1.hst.nasa.gov. The library database enables project personnel to submit a new document and to locate and retrieve document information. However, only the DMO has the capability to edit, and delete entries in the system.

By using any of the available fields in the library database, the user has the ability to search the contents of the database. The library database search provides the user adequate information to retrieve the most current version of a document or other data item. All the fields have wild card searching capabilities that enable the user to search on any field without knowing the exact document information.

Fields in the library database are:

- JWST Library Number
- Document Title (including volume number, if applicable)

- Date Submitted to library
- Data Item Date (date document was written/released; date photograph or video was taken)
- Originator (includes organization, e-mail, phone number)
- Sponsor (includes organization, e-mail, phone number)
- Submitter (includes organization, e-mail, phone number)
- Author (includes organization, e-mail, phone number)
- Responsible Group (indicates project groups associated with this data item; WBS reference if applicable)
- Access Level (see section 4.6 for more detail)
- International Traffic in Arms Regulations (ITAR) Sensitivity Level (applies to technical data to be exchanged with non-United States (U.S.) permanent residents in the U.S. or overseas)
- Hardware Type (whether flight, non-flight, etc.)
- File Format (electronic and hardcopy)
- Document Size (number of printed pages in document)
- Document History (includes: document number; document type; original document date; revision number; revision date; change number; change date)
- Proprietary (yes/no)
- Alternate Identification (ID) Number (two fields for cases where more than one alternate ID exists)
- Media Items Associated with Data Item (includes Documents, Drawings, Videos, Graphics, and Photographs)
- Under JWST CM Control?
- Under Contractor CM Control?
- (If yes, provides responsible organization, Statement of Work (SOW) reference, expected delivery date)
- Contract Number (if applicable)
- DRD/DILS Number
- Keywords
- Notes/Comments

#### 4.4 PROPRIETARY AND ITAR SENSITIVE DATA

#### 4.4.1 Proprietary Data

Some documentation may contain information of a proprietary and/or sensitive nature. The document sponsor is responsible for informing the DMO of any restrictions that may apply to distribution. All outside requests for information (not in the public domain) should be referred to the Freedom of Information Act.

#### 4.4.2 NASA International Traffic in Arms Regulations Sensitive Data

It is the responsibility of the document author and/or Government sponsor to identify documents that contain ITAR sensitive data upon submitting documents for CCB processing. If there is an uncertainty whether or not a document contains ITAR sensitive data, the author/sponsor shall contact the JWST Export Control Specialist. These documents shall contain one of the following statements as appropriate.

#### 4.4.2.1 All ITAR Sensitive Documents

The following statement shall be shown on all pages for all documents containing ITAR sensitive data:

The unclassified technical information included herein is controlled under the ITAR, 22 CFR 120-130, by the US Department of State. Transfer of this information to a foreign person or entity requires an export license issues by the U.S. Department of State or an ITAR exemption to the license requirement prior to the export or transfer.

#### 4.4.2.2 All ITAR Sensitive Data Destined to ESA and/or CSA

The following statement shall be shown on all pages for all documents containing ITAR sensitive data that will be shared with European Space Agency (ESA) and/or Canadian Space Agency (CSA):

These items are licensed by the United States for ultimate destination to the Canadian Space Agency/ European Space Agency (*Select as appropriate*). Diversion, retransfers, disclosure, or use contrary to applications specified in NASA agreement without prior U.S. authorization are prohibited.

#### 4.5 DOCUMENTATION

The library shall maintain copies of all contracts. Modifications to a contract are received from the CO and placed into the library. Reference attachments and/or appendices may also be found in the library.

Project-prepared documentation, including those documents under CM control, will be stored electronically on the JWST web page or in hard copy in the library for reference. Project personnel are

responsible for providing the library with the latest version. Technical documentation prepared for the project by contractor personnel shall also be stored electronically or in hard copy form in the library.

Other types of documentation that may be stored in the library includes, but is not limited to: interface documents, design specifications, statements of work, software, acceptance data packages, presentations, reference material, procedures, Inter-Project Agreements (IPA), Memoranda of Understanding (MOU), plans, operations documents, verification plans, quality assurance documents, requirements documents, training material, test plans/reports, management plans, schedules, photographs, videos, operations scenarios, etc.

#### 4.6 PLACING DOCUMENTS IN THE LIBRARY

Each document placed in the library, regardless of media type, will be considered the library's master copy with the exception of documents controlled by the CMO.

A Library Disposition Form (see Figure 4.1) will be completed when placing a document into the library. Information contained on the form will assist the Librarian with identifying the document in the library database.

All documents placed into the library will be assigned one or more of the following security control codes:

- A. Public Information (Available on Public and Private Website)
- B. Code 400 Central Library System (document is automatically exported to Code 400 on-line library on a monthly basis)
- C. TRW and Project Team (Private Website)
- D. STScI and Project Team (Private Website)
- E. CSA and Project Team (Private Website)
- F. ESA and Project Team (Private Website)
- G. Project Team only (Private Website)
- H. Project Team/Procurement only (Not available on website)
- I. Detector Group (civil servants only)
  - I1. Detector Sub 1 Only
  - I2. Detector Sub 2 Only
- J. NIRCam Prime Contractor group only (Univ. AZ, LMATC)
- K. NIRSpec Prime group only (civil servants)
  - K1. NIRSpec (Alcatel group only)
  - K2. NIRSpec (Astrium group only)

# JWST Library Submit Form

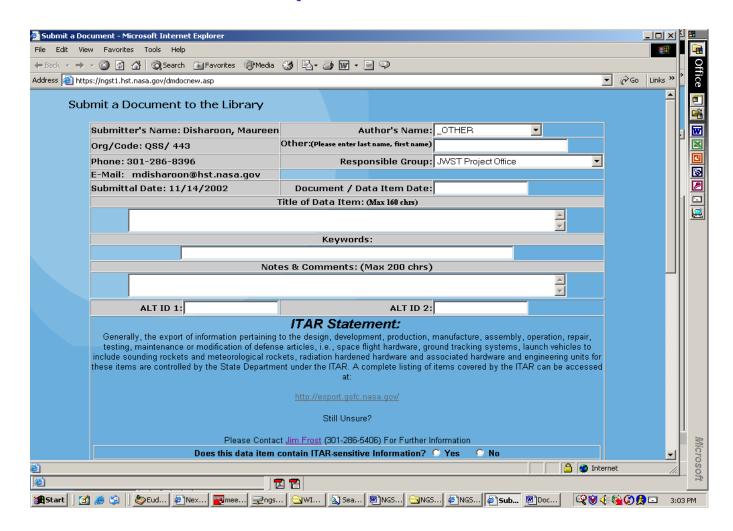


Figure 4.1. Sample Library Disposition Form (1 of 2)

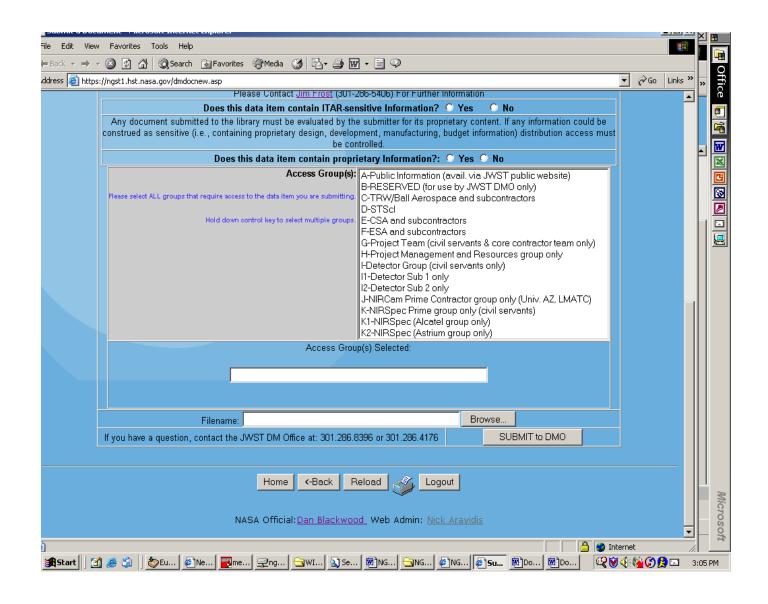


Figure 4.1. Sample Library Disposition Form (2 of 2)

Documents classified as **Project Team Only** may only be given to civil servants and approved team contractors only. Permission must be obtained to give the document to non-civil servants. **Contract/procurement information** documents need approval from the CO prior to being released.

#### 4.7 LIBRARY REPORTS

Library reports are generated as requested with the exception of the monthly acquisition report. The monthly acquisition report lists all the documents and document change notices (DCN) that the library has acquired for the previous month.

## APPENDIX A. ABBREVIATIONS AND ACRONYMS

ABBREVIATION/ ACRONYM	DEFINITION
CCB	Configuration Control Board
CCR	Configuration Change Request
CM	Configuration Management
CMO	Configuration Management Office(r)
CO	Contracting Officer
COTR	Contracting Officer's Technical Representative
CSA	Canadian Space Agency
CSR	Consent to Ship Review
DCN	Document Change Notice
DILS	Data Items List and Schedule
DM	Data Management
DMO	Data Management Office(r)
DRD	Data Requirements Document
ESA	European Space Agency
GSFC	Goddard Space Flight Center
ICWG	Interface Control Working Group
ID	Identification
IPA	Inter-Project Agreement
ITAR	International Traffic in Arms
JWST	James Webb Space Telescope
LMATC	Lockheed Martin Advanced Technology Center
MOU	Memorandum of Understanding
NASA	National Aeronautics and Space Administration
NIRCam	Near-Infrared Camera
NIRSpec	Near-Infrared Spectrometer
PDR	Preliminary Design Review
PROC	Procedure
PSM	Project Support Manager
RD	Required Document
RQMT	Requirement
SDPS	Science Data Processing System
SOW	Statement of Work
STScI	Space Telescope Science Institute
TR	Technical Report
U.S.	United States

## APPENDIX B. GLOSSARY

TERM	DEFINITION
Data	Documents, records, reports files, and correspondence in hard copy or electronic form. Data includes engineering data, planning data, and other information that is developed or used in a project.
Data Requirements Document (DRD)	A description of the correct format, content, and delivery details of an item in the Data Items List and Schedule (DILS)
Data Items List and Schedule (DILS)	A listing of the data requirements for a specific contract.
Data Library	An enclosed area designated to house documents and reference materials.
Data Management	Process of identifying, collecting, archiving, and controlling managerial, administrative, technical, and related data produced in or required by the Project.
Distribution Lists	Lists of individuals who are or will be recipients of specific documents.
External Data	Baseline and non-baseline documents generated and controlled outside by the JWST Project
Internal Data	Baseline and non-baseline documents generated or controlled by the JWST Project
Library Catalog List	List of all documents that are physically located, controlled, and maintained in the JWST Project Library
Sponsor	A JWST civil servant responsible for collecting and coordinating all document comments against a contract deliverable or Configuration Change Request (CCR)
Technical Assessment	A finding of whether the contract delivery meets the technical requirements.